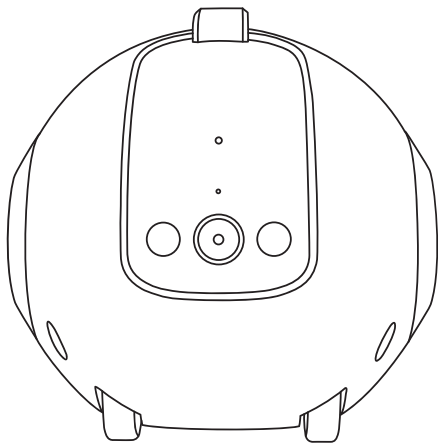


Smart Pet Companion Robot

Quick Operation Manual

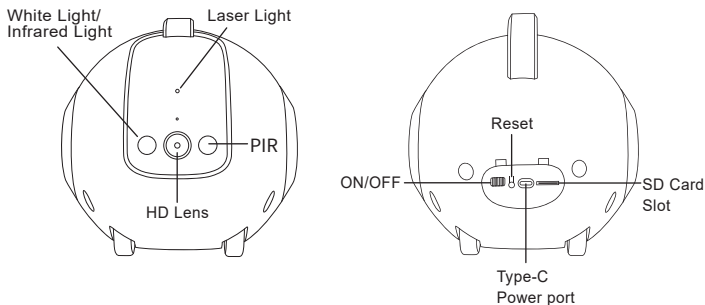


Instructions for DH013 / DH013Plus

Note: The product has a built-in rechargeable battery. The battery must be fully charged before first use.

(A full charge takes approximately 6-8 hours and must be done using the original adapter.)

1. Product Description



2. Device Connection

Notes on network distribution:

- This Robot does not support 5GHz WiFi. Please connect via 2.4GHz WiFi.
- Check that DHCP is enabled on your router.

Step 1 SriHome App Installation

Method 1: Scan the QR code to download “SriHome” App.

Method 2: Search for “SriHome” on Google Play or iOS App Store.



APP Download

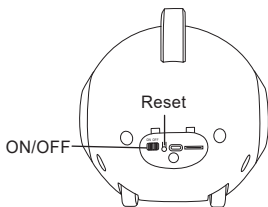


(Note: To help you fully experience all the features of the SriHome APP, please enable permissions such as “microphone,” “notifications,” “location information,” and “camera” when installing the application.)

Step 2 Registration & Login on SriHome App

Step 3 Power on the Robot

Turn the power switch to ON and wait for the robot to start up.



After the robot is plugged in, it will boot up in about 10 seconds. Once you hear the robot emit a “beep-beep-beep” network configuration prompt, please open the “SriHome” app on your phone and follow the prompts to add the robot.

Note: If you do not hear the “beep-beep-beep” network configuration prompt tone within 30 seconds after powering on, please keep the power on and press and hold the Reset button for 7-10 seconds. Release the button after hearing a long prompt tone and wait for the robot to restart automatically.

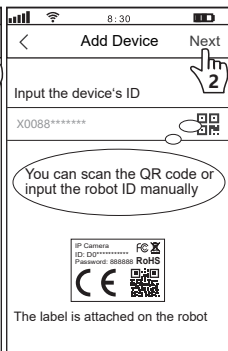
Step 4 Add camera to SriHome APP

When you hear the continuous “beep”, follow the instructions of the SriHome App to add the device, as followings:

(Note: When configuring a wireless network, it is best to keep the robot and the router within 5 meters of each other.)



4-1



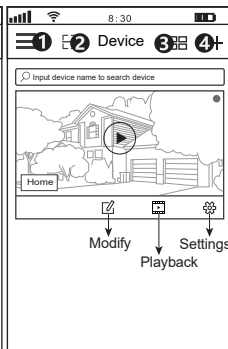
4-2



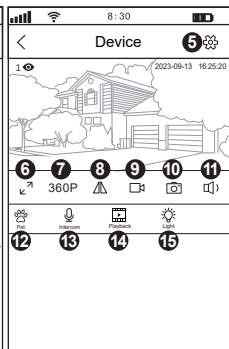
4-3



4-4



4-5



4-6

Note:1. If you do not hear the “Deng” notification sound indicating successful scanning, please adjust the distance between your phone’s QR code and the robot’s camera. After hearing the notification sound, click “Next”.

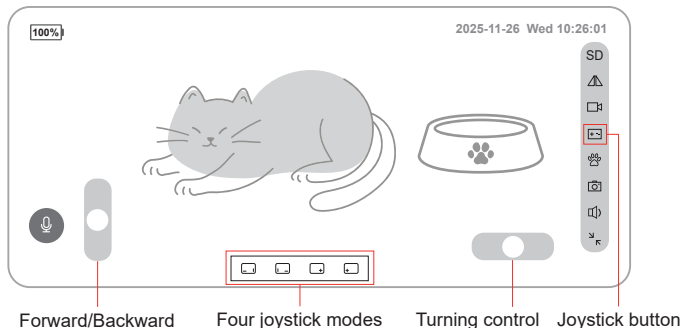
2. If you have heard the “Deng” notification sound indicating successful QR code scanning, but the app still indicates that the robot is offline, please check if the WiFi password is correct, and reset the robot and reconfigure it to add it to the network.

Introduction for monitoring interface:

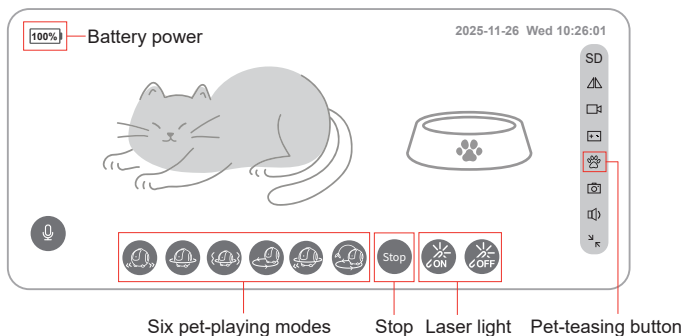
- | | | | |
|--------------------|-------------------|-------------------|-----------------|
| 1. ☰ App Settings | 5. ⚙️ Settings | 9. 📺 Local record | 13. 🗣️ Intercom |
| 2. 📄 Scan code | 6. ↗️ Full screen | 10. 📷 Screenshots | 14. 🎬 Playback |
| 3. 🖼️ Split Screen | 7. SD Resolution | 11. 🔊 Speaker | 15. 💡 Light |
| 4. + Add | 8. ⬆️ Up & down | 12. 🐾 Pet | |

3. Pet-playing function

Joystick Control Introduction



Petting Mode Introduction



Other Features

Return to charging button:



Feeding mode button:



Note:

1. Pet play and feeding mode, click to trigger.
2. Return to charging and feeding modes are only supported by the second-generation pet robot.

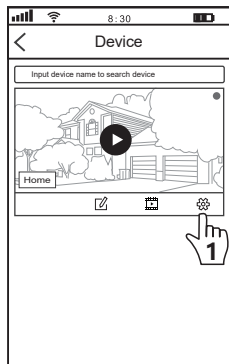
FAQ1: Alarm and Battery Saving Settings

1. Alarm Settings

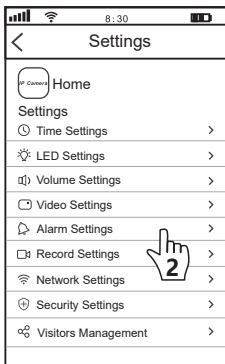
(After an alarm is triggered within a set time period, the robot will push notification to App.)

1-1. Click your phone's "Settings" menu, find the SriHome app, and enable "Allow Notifications."

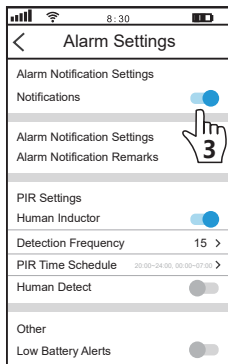
1-2. Open the "SriHome" app, tap "Settings" --> "Alarm Settings" --> Enable receiving alarm push notifications --> Enable PIR "Human Sensor". Please set the detection frequency and PIR time schedule according to your needs.



FAQ1-1



FAQ1-2



FAQ1-3

PIR Schedule: The default alarm period is from 20:00 to 7:00 the next day. For all-day alarms, please set the time to 0:00–24:00.

Detection Frequency: The higher the value, the lower the detection frequency and the longer the battery life.

Low Battery Reminder: Please enable the low battery alert function in the app to keep track of the device's battery level.

2. Battery Saving Setting

To extend battery life, it is recommended to go to the APP system settings, enable notification permissions for the SriHome APP, and adjust the detection frequency and PIR working schedule appropriately in the APP's "Alarm Settings".

FAQ2: Share the camera with other users

The device supports viewing on multiple users' mobile phones. New users can download, install, and log in to the SriHome APP, and then provide the APP ID QR code (Figure 6) to the administrator for authorization to watch.

1. Administrator authorization process: enter device settings interface --> visitor management --> add --> select visitor access permissions (operator/visitor) --> scan the new user's APP ID QR code (Figure 6) --> add visitor information notes --> click "Next" to complete the authorization.
2. After a new user is authorized, they can return to the device list interface in the APP and swipe down to refresh to view the monitoring screen of the authorized device.

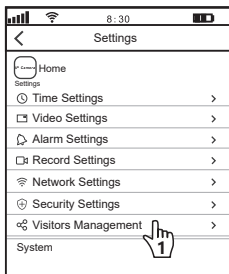


Figure 1

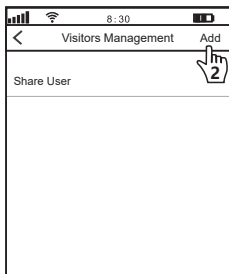


Figure 2

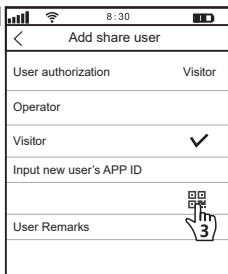


Figure 3

How to find the user APP ID in the mobile app?



Figure 4

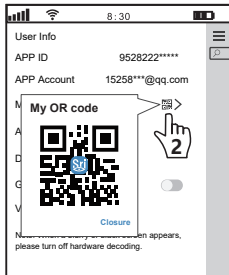


Figure 5

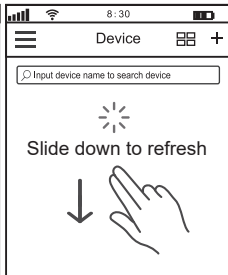


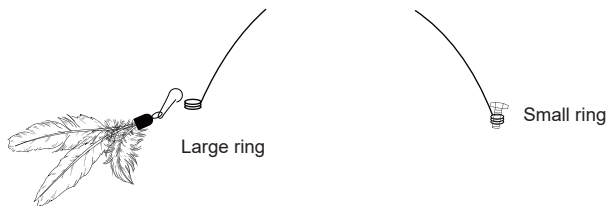
Figure 6

FAQ3: How to install the Pet Stick

A pet wand is included as a free gift; you can install it for entertainment as needed. Installation steps are as follows:

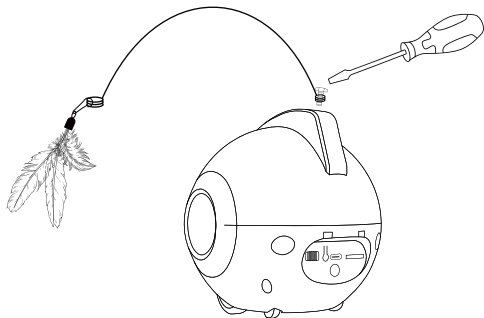
1. Hang the feather into the slightly larger ring at one end of the wire.

2. Insert the screw into the slightly smaller ring at the other end of the wire.



3. Align the screw with the small hole on the top of the product and tighten it with a screwdriver.

4. Adjust the height and angle of the pet wand according to the size of your pet.



Other FAQ

1. How to restore factory settings?

1. Locate the reset button on the robot and press and hold it for 7-10 seconds.
2. Release the button after hearing a "Bi" sound from the robot, indicating a successful reset.
3. After a successful reset, the robot will be restored to factory settings. You will need to reconfigure the network and add devices.

2. The robot does not respond at all after being turned on?

1. **Charging Activation:** Charge the robot continuously for 6-8 hours to ensure sufficient power.
2. **Reset Attempt:** After fully charging, immediately press and hold the reset button for 7-10 seconds. If you hear a "Bi" beep, the reset was successful; please reconfigure the network. If there is still no beep, please contact customer service for further assistance.

3. What are the troubleshooting steps for a machine that is offline?

1. **Check Power:** Check if the device has sufficient battery power. If low, charge for at least 30 minutes.
2. **Check Network:** Try restarting your router and confirm that your home Wi-Fi password has not been changed. Also, ensure that the signal strength is good in the device's location.
3. **Check Connection:** Connect your phone and device to the same Wi-Fi network (same local area network). Try connecting within the app.
 - If you can watch normally, it's mostly a problem with remote services or router settings (such as AP isolation).
 - Unable to connect → Continue troubleshooting the following items
4. **Reset device:** Press and hold the device reset button for 7-10 seconds to restore factory settings and reconfigure the network.
5. **Check router settings:** Log in to the router's admin panel and confirm that "AP isolation" is not enabled or the device is not blacklisted.
6. **Contact after-sales service:** If the problem persists after completing all the above steps, please contact after-sales customer service for further assistance.